

# Best Practices and Ethical Considerations When Working with LGBT Clients/Patients:

Including a Documentary Film

## FEATURING:

- **5 ETHICS HOURS!**
- The documentary film - Gen Silent – which has been praised by many, specifically the New York Times, Huffington Post, and Miami Herald

**Friday,  
August 9, 2019**

**9:00 - 9:30 am:**  
Registration & Networking

**9:30 – 3:45 pm:** Presentations  
*See back page for detailed agenda*

**Closed/Complimentary Event for Beckman Center for Mental Health Services employees**

*Please register online at [www.ceucreationsinc.com](http://www.ceucreationsinc.com).*



*Creative. Educational. Unique.*

## Continuing Education Event, Lunch & 5 Ethics Hours

— **5 Credit Hours Approved For:** —

- Social Work (ASWB ACE – 5 Ethics or 5 Clinical Hours)
- Case Managers (CCMC – 5 Ethics Hours)
- RN ( CA Board of Registered Nursing – 5 Contact Hours)
- LPC (NBCC – 5 Ethics or 5 Clinical/Core Hours) 
- *Attendance or applied credit certificate available for other credentials.*

— **Presenters:** —

**Chase Glenn, MA – Counseling**  
*Executive Director,  
The Alliance for Full Acceptance*



**Anne McSweeney, LCSW**  
*President  
CEU Creations*

— **Location:** —

**Beckman Center for  
Mental Health Services  
Beckman Community Room  
1547 Parkway  
Greenwood, SC 29646**

As social workers, nurses, counselors, case managers and other helping professionals – we work with many different patients and clients. LGBT clients often face unique challenges and as helping professionals – we have an ethical responsibility to understand these challenges and to respond to the unique needs of our clients/patients. This innovative training will explore some of the unique challenges of the LGBT population – looking closely at LGBT elders and also teens/adolescents. We will begin our day of learning with a brief overview as well as ethical standards and principles that we will apply throughout our day. From there, we will watch the first portion of a documentary film, GenSilent. Gen Silent is the critically acclaimed documentary from filmmaker Stu Maddux that asks six LGBT seniors if they will hide their friends, their spouses- their entire lives in order to survive in the healthcare system. This film follows the LGBT seniors to give audiences all over the country a look into the challenges faced by this community. Following this, Chase Glenn will review some best practices and ethical considerations when working with the LGBT population – first focusing on seniors and then also providing information for those working with LGBT teens/adolescents. After watching the 2<sup>nd</sup> part of GenSilent – we will break off for round-table discussions in small groups. Finally, we will end our day of learning with an expert panel who will continue to review best practices and ethical considerations around working with the LGBT population.

## Agenda:

9:00 - 9:30am: *Registration, and Networking*

9:30 - 10:30am: *LGBT Best Practices and Ethical Considerations –Including Documentary Film Viewing -Chase Glenn, MA – Counseling and Anne McSweeney, LCSW*

10:30 - 10:45am: *Break*

10:45 - 11:45am: *Creating Safe Spaces AND LGBT Best Practices and Ethical Considerations with Seniors –Chase Glenn*

11:45 - 12:30pm: *Lunch*

12:30 - 1:30pm *LGBT Best Practices and Ethical Considerations with Adolescents – Chase Glenn, MA – Counseling*

1:30 - 2:30pm: *LGBT Best Practices and Ethical Considerations –Documentary Film (part 2) and Roundtable Discussion led by Chase Glenn, MA – Counseling and Anne McSweeney, LCSW*

2:30 - 2:45pm: *Break*

2:45 - 3:45pm: *LGBT Best Practices and Ethical Considerations – Expert Panel - Chase Glenn, MA – Counseling*

## By attending our workshop, you will be able to:

1. Identify at least 2 unique needs of the elderly LGBT population and LGBT adolescent population.
2. Name 1 unique challenge facing LGBT seniors and LGBT adolescents.
3. Define 1 way helping professionals can help alleviate the unique challenges of LGBT seniors and LGBT adolescents.
4. Identify at least 2 best practices to use when working with the LGBT population – including appropriate language and understanding the difference between LGBT.
5. Name ethical standards and principles (from the social work, nursing, case manager and counseling boards) that apply to working with the LGBT population.

**SOCIAL WORKERS:** CEU Creations, provider #1239, is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved as ACE providers. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. CEU Creations maintains responsibility for this course. ACE provider approval period: [11/22/18-11/22/21]. Social workers completing this course receive 5 Clinical or 5 Ethics continuing education credits.

In order to receive credit, you must attend the entire presentation and complete an evaluation. Certificates will be provided on-site. Target audience: Social workers, case managers, discharge planners, nurses and other healthcare professionals –beginning to intermediate level of learning.  
*The GA Board governing social work CE's accepts ACE Programs.*

**NURSES:** 5 Contact Hours -CEU Creations is an approved provider of nursing CEs through the California Board of Registered Nursing. Provider number: CEP16563. All states retain their own licensing authority through their own boards. Please make sure to check with your own state board to ensure transferability of the CE credits.

**LPC's:** CEU Creations has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6941. Programs that do not qualify for NBCC credit are clearly identified. CEU Creations is solely responsible for all aspects of the programs.

**Cancellation Policy:** Registrants must cancel through Steve McSweeney only via email or phone at [steve@ceucorationsinc.com](mailto:steve@ceucorationsinc.com) or 404-421-6055 (contacting other staff members/leadership does not guarantee your cancellation.) No faxes or mail cancellations will be accepted. Cancellation Fee: \$25- Refunds will not be given for cancellations within five (5) business days prior to the workshop date

**For more information on the course, accommodations for disability, grievances, or any other concerns, please contact CEU Creations via Anne McSweeney at [info@ceucorationsinc.com](mailto:info@ceucorationsinc.com) or 404-421-6055.**

# Speaker Information:

## **Chase Glen**

*An Illinois native and Charleston area resident since 2006, Chase Glenn is the Executive Director of the Alliance For Full Acceptance (AFFA), a Charleston-based LGBTQ social justice organization. Chase holds a Bachelor of Arts in Religion from Belmont University (2000) as well as a Master of Arts in Counseling from Webster University (2012). Prior to his Executive Director role, he worked at Blackbaud, Inc., a software company headquartered in Charleston. Chase served on the Charleston Pride Festival Board of Directors for five years, including serving as Chairman in 2016 and 2017. He has also served on several South Carolina nonprofit boards and committees including SC Equality where he chaired their TransAction Committee, the Bridge Builders Philanthropists Committee at the Coastal Community Foundation, and the Awareness and Advocacy Advisory Committee at the Charleston Center for Women. Chase and his wife, Colleen, have a two month old baby boy named Nealy, enjoy traveling when their schedules allow, and have a rescue pup named Cooper.*

**Anne McSweeney**, LCSW and President of CEU Creations, has a diverse background in community relations and medical social work. Drawing from her varied background and real-life social work experiences, Anne and her team provide up-to-date, interesting, informative, relevant, and fresh educational seminars that allow the participants to enjoy themselves while gaining useful skills for their daily practices.

During her 22 year career, Anne has been planning CE events for healthcare professionals for over 10 years. Through these interactions, Anne has developed very strong relationships among her peers (including social workers, nurses, case managers and other healthcare professionals) and has found a niche in providing educational events for them. She strives to maintain the positive reputation she earned with her colleagues by presenting the highest quality educational events as she understands the information/educational topics they need to be successful. And since Anne has attended hundreds of continuing education events over the course of her social work career, she maintains a unique social work perspective for planning CE events. Her CE presentations have been so widely received – they have been featured at many local and national professional conferences including – ACMA National; ACMA GA Annual Conference, CMSA Annual Conference, GA Hospice & Palliative Care Annual Conference and NASW GA Annual Conference.

In Anne's earlier social work career, she worked as a licensed medical social worker for Home Health Care/Hospice and then Renal Dialysis, where her day-to-day responsibilities included: home visits, psychosocial assessments, and patient advocacy. Managing a case load of as many as 125 patients, Anne worked in conjunction with other social service agencies and provided ongoing support and counseling. With both organizations, she served as an active member of the interdisciplinary team which consisted of physicians, nurses, therapists, and other social workers.

She is a graduate of Auburn University, where she received her bachelor's degree in psychology and received her master's degree in social work from the University of Alabama. She resides in Alpharetta with her husband, Steve and 2 daughters.