



Caring Matters: Lessons from Lenox Hill with Ethical Perspectives

• An in-depth conversation with David Langer, MD and John Boockvar, MD from the Netflix docuseries "Lenox Hill" (2020).

• This 8-episode docuseries chronicles the lives of four doctors while they manage the daily stresses of medicine with their personal lives. The show has received widespread critical acclaim.

Friday, January 22, 2021 | 9:00 AM – 3:00 PM EST

Live Stream Series (Online Synchronous Training)

\$59.99 Registration

Space is limited.

Please register online at

www.ceucreationsinc.com

5 CREDIT HOURS APPROVED FOR:

- Social Workers (ASWB ACE – 5 Ethics Credits)
- Case Managers (CCMC – 5 Contact Hours)
- Nurses (CA Board of Registered Nursing – 5 Contact Hours)
- Counselors (NBCC – 5 Ethics Hours)

Attendance or applied credit certificate available for other credentials.

Please make sure to check with your own state board to ensure transferability of CE Credit.

PRESENTERS:



Jenny Buckley, RN, BSN, CHPN,
Founder, Jenny Buckley Care Matters



John Boockvar, MD, is the Vice Chair
of the Department of Neurosurgery at
Lenox Hill Hospital



David Langer, MD is the Chair
of Neurosurgery at Lenox Hill
Hospital

BY ATTENDING OUR WORKSHOP, YOU WILL BE ABLE TO:

- Summarize communication techniques to facilitate difficult conversations with patients and families.
- Identify ethical issues that may arise during client/provider communication.
- Differentiate between vicarious trauma and secondary traumatic stress.
- Reflect on the ethical imperative of self care as a prerequisite for adequate patient care.
- Discuss strategies for interprofessional support as providers navigate difficult conversations with patients and families.

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Caring Matters:

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AGENDA

8:45 AM - 9:00 AM:	Log In & Virtual Networking
9:00 AM - 10:30 AM:	The Art of Having Difficult Conversations with Ethical Components – including the role of the Helping Profession in Supporting Physicians in Difficult Conversations
10:30 AM - 10:45 AM:	Break
10:45 AM - 11:45 AM:	The Ethics of Self Care: Healing the Healers – Vicarious Trauma and Secondary Traumatic Stress in Healthcare
11:45 AM - 12:15 PM:	Lunch
12:15 PM - 1:15 PM:	Perspectives from the Patient and Care Partners – How Can We Provide the Best Ethical Support With Care?
1:15 PM - 1:30 PM:	Break
1:30 PM - 3:00 PM:	Conversations with the Real-Life McDreamy and McSteamy: Navigating Difficult Paths with Ethical Perspectives

In the healthcare field, difficult conversations come with the job. Helping professionals support patients and families as they navigate complex decisions in stressful and emotionally heightened times. Social workers, nurses, case managers, counselors, and allied providers are not immune to the heavy feelings that arise when talking with patients and families about sensitive health information. What tools do we have in our toolbox as professionals? What tools are available to us through our interprofessional colleagues and the systems in which we practice? How are we at risk of vicarious trauma and secondary traumatic stress? Join us for an inspiring educational experience, where expert hospice and palliative care nurse, Jenny Buckley RN, BSN, will guide us through a full day of thoughtful conversations on the ethical considerations surrounding communicating with patients, families, and loved ones by outlining communication techniques and the art of having difficult conversations with patients and families. Including conversations with the real-Life McDreamy and McSteamy, we will review clips from the riveting Netflix documentary series “Lenox Hill” - where viewers get a front-row seat to the inner workings of a New York City hospital as cameras follow several physicians across multiple departments. David Langer, MD and John Boockvar, MD from the series will join us to discuss supporting our interprofessional colleagues in facilitating difficult conversations with patients and families.

Course Interaction and Technical Requirements: This live webinar is fully interactive. Attendees may ask and answer questions throughout the presentation and participate in instructor-led discussions. A computer or mobile device is required. Zoom account is not required. You will receive an email approximately 24 hours prior to the start of the class with a link to the webinar.

In order to receive credit, you must login on time, attend the entire presentation, and complete an online evaluation within 30 minutes of the conclusion of the event. Attendance log and Zoom analytics will be reviewed by the CE Director. Certificates will be provided in approximately 5 business days.

Target audience: Social workers, case managers, discharge planners, nurses and other healthcare professionals – intermediate content level.

SOCIAL WORKERS: CEU Creations, #1239, is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved as ACE providers. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. CEU Creations maintains responsibility for this course. ACE provider approval period: [11/22/18-11/22/21]. Social workers completing this course receive 5 Ethics continuing education credits.

The GA Board governing social work CE's accepts ACE Programs.

NURSES: 5 Contact Hours - CEU Creations is an approved provider of nursing CEs through the California Board of Registered Nursing. Provider number: CEP16563. All states retain their own licensing authority through their own boards. Please make sure to check with your own state board to ensure transferability of the CE credits.

COUNSELORS:  5 NBCC Ethics hours - CEU Creations has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6941. Programs that do not qualify for NBCC credit are clearly identified. CEU Creations is solely responsible for all aspects of the programs.

Cancellation Policy: Registrants must cancel via email or phone at patty@ceucreationsinc.com or 770-880-9873 (contacting other staff members/leadership does not guarantee your cancellation.) No faxes or mail cancellations will be accepted. Cancellation Fee: \$25- Refunds will not be given for cancellations within five (5) business days prior to the workshop date.



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SPEAKER BIOS



Jenny Buckley, RN, BSN, CHPN, Founder Jenny Buckley Care Matters

Jenny Buckley Care Matters is the business that I have been dreaming of starting for years. It provides a service that was born out of the realization that I could make a difference in the way that individuals and families experience illness and medical treatment. I intend to use my extensive experience and knowledge, gained from working in community based palliative care for over twenty years, to fill a void that currently exists in our healthcare system. That void becomes painfully evident when patients and families are left to face the consequence of their illness and its treatment and can create a very real and massive sense of helplessness. I am perfectly positioned to lend my unique skill set to bring relief to families in this very difficult space.



John Boockvar, MD, is the Vice Chair of the Department of Neurosurgery at Lenox Hill Hospital and Director of the Brain Tumor Center, and the Pituitary/Neuroendocrine Center of the Department of Neurosurgery and the New York Head and Neck Institute at Lenox Hill and Manhattan Eye, Ear and Throat Hospitals. Dr. Boockvar is a Professor of Neurological Surgery and Otolaryngology/Head and Neck Surgery at the Zucker School of Medicine's Special Initiatives Unit, GA Department of Human Services, Division of Aging Services.

Dr. Boockvar is internationally known for his surgical expertise and for providing patients with safe, effective, and minimally invasive treatment for brain tumors, skull base disorders, and disorders of the spine. Dr. Boockvar's surgical expertise is in benign and malignant brain tumors, skull base and endoscopic pituitary surgery, spinal and peripheral nerve tumors, minimally invasive spinal surgery, and complex spinal disorders. Dr. Boockvar has been recognized for his novel research in brain tumors and stem cell biology.



David Langer, MD is the chair of neurosurgery at Lenox Hill Hospital and Vice President of neurosurgery for Northwell Health's Western Region. He is Professor of Neurosurgery and Radiology at the Donald and Barbara Zucker School of Medicine at Hofstra/Northwell. Nationally and Internationally recognized as a leading neurosurgeon and expert in cerebral revascularization and cerebral aneurysms, his work focuses on diseases of the brain vessels. Dr. Langer's work has been featured in numerous peer-reviewed publications and he has spoken nationally and internationally on vascular disorders such as aneurysms and arteriovenous malformations (AVMs) of the brain. He is one of the few cerebral bypass surgeons in the country.

He is currently a peer reviewer for the journals Neurosurgery and American Association of Neurological Surgeons' Neurosurgeon. In 2015, Dr. Langer received North Shore-LIJ Health System's President's Award. In 2018, Dr. Langer received The Sally Harrington Goldwater Memorial Visiting Professor Award from the Barrow Neurological Foundation.